

INVENTORY OF WHO MONITORING AND EVALUATION MATERIALS

Over the years, a large number of monitoring and evaluation guidelines and reports have been produced by programmes, divisions and offices of WHO. The attached inventory lists the most recent existing monitoring and evaluation materials according to three categories: (1) guidelines for monitoring and evaluation; (2) indicators and monitoring tools, and; (3) progress and evaluation reports. In the first and third category, the materials have been divided into two sub-categories: one which includes materials relating to national programmes, and another one which includes materials specifically related to WHO programmes.

The inventory includes titles of materials that were received in response to a request for monitoring and evaluation materials, which was sent to programme managers, divisional directors and focal points for monitoring and evaluation in the regional offices. In addition, relevant materials listed in the WHO library database have been included. Still, the inventory is not comprehensive; conference and workshop documents, for instance, have not been included unless a document contained a significant amount of material of methodological value.

The purpose of the inventory is to share information and experience in the area of monitoring and evaluation and to stimulate further communication and cross-fertilisation of ideas between different programmes, divisions and offices of the Organization. The materials included in the list are grouped by programmes, divisions and regional offices, from where copies can be obtained.



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1.A GUIDELINES FOR MONITORING AND EVALUATION OF NATIONAL PROGRAMMES

(i) Action Programme for the Elimination of Leprosy (LEP)

- Key Indicators for Monitoring the Elimination of Leprosy. Guidelines for Monitors (version 1.2, 1996); 41 pages
- Guidelines for Conducting a Leprosy Elimination Programme Review (second revision, July 1994); 42 pages

(ii) Action Programme on Essential Drugs (DAP)

- Indicators for Monitoring National Drug Policies. A Practical Manual (WHO/DAP/94.12); 216 pages (available also in French)
- How to Investigate Drug Use in Health Facilities (WHO/DAP/93.1) (available also in French and Spanish)
- How to Investigate Drug Use in Communities (WHO/DAP/92.3) (available also in French)
- Guidelines for Evaluating an Essential Drugs Programme (WHO/DAP/85.8)

(iii) Global Programme for Vaccines and Immunization (GPV)

- Monitoring Immunization Services Using the Lot Quality Technique (WHO/VRD/TRAM/96.01); 120 pages (available also in French)
- Generic Protocol for Population-based Surveillance of Haemophilus Influenzae Type b (WHO/VRD/GEN/95.05); 25 pages
- Training Evaluation: A Guide to the Evaluation of Training Courses on Immunization and Other Disease Control Activities (WHO/EPI/TRAM/95.3); 37 pages
- Measles Control in the 1990s: Protocol for Analyzing the Age Distribution and Age-Specific Incidence of Measles Cases in a Given Population or Region (WHO/EPI/GEN/94.07); 21 pages
- Protocol for the Assessment of the Quality of Surveillance and Control of EPI Diseases (WHO/EPI/GEN/93.22); 12 pages (available also in French)
- Generic Protocol for Determining Measles Case Fatality Rates in a Community (WHO/EPI/GEN/93.03); 14 pages (available also in French)
- Surveillance of Adverse Effects Following Immunization (AEFI)-Field Guide for Managers of Immunization Programmes (WHO/EPI/TRAM/93.02 Rev1); 42 pages (available also in French)

- Improving Routine Systems for Surveillance of Infectious Diseases Including EPI Target Diseases (WHO/EPI/TRAM/93.01); 43 pages (available also in French)
 - Programme Review Manual (WHO/EPI/GEN/92.07); 9 pages
 - Protocol for the Assessment of Missed Opportunities for Immunization (WHO/EPI/GEN/88.06); 20 pages (available also in French)
 - Evaluation and Monitoring of National Immunization Programmes (WHO/EPI/GEN/86/4 Rev 1); 31 pages (available also in French)
- (iv) Global Tuberculosis Programme (GTB)
- Guidelines for Surveillance of Drug Resistance in Tuberculosis (WHO/TB/94.178)
 - Tuberculosis Programme Review Manual (Draft, November 1992)
- (v) Health Systems Development Programme (HDP)
- Methods of Evaluating Effects of Health Reforms (WHO/ARA/CC/97.3)
 - Health Financing Reform: A Framework for Evaluation (WHO/SHS/NHP/96.2)
 - Defining and Measuring the Social Accountability of Medical Schools (WHO/HRH/95.7)
 - Guidelines for Rapid Participatory Appraisals to Assess Community Health Needs: A Focus on Health Improvements for Low-Income Urban and Rural Areas (WHO/SHS/DHS/95.8); 60 pages
 - Guidelines for Making a Review of Human Resources for Health (unpublished manuscript by T.L.Hall, September 1995)
 - Measuring the Performance of Hospitals and Health Centres (WHO/SHS/94.2)
 - On Being in Charge: A Guide to Management in Primary Health Care (1992) (order no. 1152125, ISBN no. 924 1544260)
 - Towards the Assessment of Quality in Medical Education (WHO/HRH/92.7)
 - Strengthening Nursing and Midwifery in Support of Strategies for Health; 9 pages
 - Self-assessment for Managers of Health Care: How Can I Be a Better Manager (1987) (order no. 1120097, ISBN no. 924 1700971)

- (vi) Programme of Food Safety and Food Aid (FSF)
 - Guidelines for Strengthening a National Food Safety Programme (WHO/FNU/FOS/96.2) (pp. 18-21)
 - Evaluation of Programmes to Ensure Food Safety Guiding Principles (1989) (ISBN no. 9241542470); 47 pages (available also in French and Spanish)
- (vii) Programme for the Prevention of Blindness and Deafness (PBD)
 - Strategies for the Prevention of Blindness in National Programmes (second edition, 1997) (ISBN no. 9241544929); 104 pages
 - Formulation and Management of National Programmes for the Prevention of Blindness. Suggested outlines (WHO/PBL/90.18); 42 pages
 - Report of a Task Force on Evaluation Mechanisms for Programmes for the Prevention of Blindness (WHO/PBL/84.9); 15 pages
- (viii) Programme on Substance Abuse (PSA)
 - Evaluating Tobacco Control Activities. Experiences and Guiding Principles (1996) (ISBN no. 9241544902); 220 pages (available also in Spanish, Chinese and Japanese)
 - Costs and Effects of Treatment for Psychoactive Substance Use Disorders: A Framework for Evaluation (WHO/PSA/96.18); 23 pages
 - Street Children, Substance Use and Health: Monitoring and Evaluation of Street Children Projects (WHO/PSA/95.13); 140 pages (available also in Spanish)
 - Training for Street Educators Package: Evaluation Questionnaire (WHO/PSA/95.12.1); 88 pages (available also in Spanish)
- (ix) Office of HIV/AIDS and Sexually Transmitted Diseases (ASD)
 - Evaluation of a National AIDS Programme. A Methods Package: Prevention of HIV Infection (WHO/GPA/TCO/SEF/94.1); 160 pages
- (x) Division of Child Health and Development (CHD)
 - Guidelines for Conducting a Short Programme Review (WHO/CHD/97.10); 75 pages
 - Guidelines for Conducting a Focused Programme Review (WHO/CHD/97.5)
 - Evaluating the Impact of National Control of Diarrhoeal Disease (CDD) Programmes (WHO/CHD/97.2)
 - Household Survey Manual (WHO/CDR/94.8)

- Health Facility Survey Manual (WHO/CHD) (July 1994) (French)
 - Health Facility Survey Manual (WHO/CDD/SER/90.1 Rev.1)
 - CDD/ARI Programme Management, Training Course Modules on Monitoring and Evaluation (1995)
- (xi) Division of Control of Tropical Diseases (CTD)
- Assessment of Therapeutic Efficacy of Antimalaria Drugs for Uncomplicated Falciparum Malaria in Areas with Intense Transmission (WHO/MAL/96.1077); 32 pages
- (xii) Division of Emerging and Other Communicable Diseases Surveillance and Control (EMC)
- Protocol for the Evaluation of Epidemiological Surveillance Systems (WHO/EMC/DIS/97.2); 48 pages (also available in French)
- (xiii) Division of Health Promotion, Education and Communication (HPR)
- Healthy Nutrition: An Essential Element of a Health-Promoting School. WHO School Health Series (WHO/HPR/HEP/98.3); 52 pages
 - Review and Evaluation of Health Promotion. (A reader with selected technical papers) (WHO/HPR/HEP/4ICHP/RET/98.1)
 - Review and Evaluation of Health Promotion. Set of Key Background Papers Prepared for the 4th International Conference on Health Promotion, Jakarta, July 1997 (WHO/HPR/HEP/4ICHP/RET/97); 243 pages
 - Guidelines for Conducting, Monitoring and Self-Assessment of Community-Based Rehabilitation Programmes (WHO/RHB/96.3); 49 pages
- (xiv) Division of Health Situation and Trend Assessment (HST)
- Clinical Data Assessment Guidelines: Strengthening the Quality of Data for Improving Health Services (1998); 75 pages
 - Evaluating the Implementation of the Strategy for Health for All by the Year 2000. Common Framework: Third Evaluation CFE/3 (WHO/HST/96.4); 90 pages
 - Guidelines for the Assessment of National Health Information Systems (August 1996); 21 pages
 - Rapid Assessment of National Health Information Systems (HIS) Including Epidemiological Surveillance (ES) (September 1995)

- District Team Problem Solving Guidelines for Maternal and Child Health, Family Planning and Other Public Health Services (WHO/MCH-FPP/MEP/93.2)
 - Rapid Evaluation Method Guidelines for Maternal and Child Health, Family Planning and Other Health Services (WHO/MCH-FPP/MEP/93.1); 30 pages
- (xv) Division of Operational Support in Environmental Health (EOS)
- Minimum Evaluation Procedure MEP for Water Supply and Sanitation Projects (CWS Series of Cooperative Action for the Decade no.6, 1985); 14 pages
- (xvi) Division of Publishing, Language and Library Services (PLL)
- Global Comparative Assessments in the Health Sector. Disease Burden, Expenditures and Intervention Packages (collected reprints from the Bulletin of the World Health Organization, 1994) (summaries in French)
- (xvii) Division of Reproductive Health (Technical Support) (RHT)
- Guidelines for Monitoring the Availability and Use of Obstetric Services (joint WHO, UNICEF and UNFPA publication, October 1997); 102 pages
 - The Sisterhood Method for Estimating Maternal Mortality: Guidance Notes for Potential Users (joint WHO and UNICEF publication) (WHO/RHT/97.28); 24 pages
 - A Randomized Controlled Trial for the Evaluation of a New Antenatal Care Model (HRP/MSM/Manual.96, 1-3)
- (xviii) Regional Offices (AFRO)
- Building Monitoring and Evaluation into National Health Development Programmes Brazzaville, Congo (AFR/RC46/TD/1); 7 pages
 - Information Systems for the Evaluation of Malaria Control Programmes-A Practical Guide (AFRO/CTD/MAL/94.3); 72 pages (available also in French)
- (xix) Regional Offices (EURO)
- Guidelines for the Evaluation of Environmental Health Services in the European Region (Draft, September 1997)
 - Evaluation and Monitoring of Action on Alcohol: Targets, Indicators and Monitoring and Reporting Systems for Action on Alcohol (ISBN no. 9289013230) (WHO regional publications European series no. 59, 1995); 89 pages (available also in French and German)
 - Measuring Socioeconomic Inequalities in Health (1994) (EUR/ICP/RPD 416); 115 pages (available also in French, Russian and German)

- Strengthening and Simplifying the HFA Monitoring and Evaluation Procedure: Report on a WHO Working Group (EUR/ICP/INFO 94 01/MTO3); 19 pages
 - A Guide to Assessing Healthy Cities (ISBN no. 8774372327) (WHO Healthy Cities Papers no. 3, 1988); 42 pages
 - CINDI Countrywide Integrated Noncommunicable Diseases Intervention Programme Protocol and Guidelines for Monitoring and Evaluation Procedures (ISBN no. 3540184589) (1987); 60 pages (EUR/ICP/CIND 94 02/PB04)(1994 revision, available also in Russian); 92 pages
- (xx) Regional Offices (SEARO)
- Guidelines for Country Level Reporting (WHO Information System) (1994); 5 pages
 - Programme Review Manual. Expanded Programme on Immunization. Myanmar 3rd International EPI Review (based on WHO/EPI/GEN/92.7) (1993); 181 pages
 - Carrying Out HIV Sentinel Surveillance. A Guide for Programme Managers. (SEA/AIDS/68, 1992); 14 pages

1.B GUIDELINES FOR MONITORING AND EVALUATION OF WHO PROGRAMMES

- (i) Action Programme on Essential Drugs (DAP)
- Monitoring and Evaluating National Drug Policies and Measuring the Effects of DAP's Work (WHO/DAP/MAC (10)/98.6); 38 pages
- (ii) Action Programme on Mental Health for Underserved Populations (NAM)
- Recommendations for Evaluation (WHO/MSA/NAM/98.1); 17 pages
 - Regional and Country Level Evaluation of the Teheran Event; 23 pages
 - Questionnaire for the Evaluation of Community-based Mental Health (demonstration project Belize); 29 pages
 - Overview of Objectives and a Draft Evaluation Plan; 10 pages
- (iii) Health Systems Development Programme (HDP)
- Guidelines and Instrument for the Evaluation of the WHO Fellowship Programme in the South-East Asia Region (January 1996)
- (iv) Programme on Substance Abuse (PSA)
- Monitoring and Evaluation Handbook: Evaluation Questionnaire (WHO/PSA/95.13.1); 18 pages (available also in Spanish)
 - Street Children Project: Training Workshop Questionnaire (WHO/PSA/95.12.2); 7 pages (available also in Spanish)
- (v) Division of Control of Tropical Diseases (CTD)
- Evaluation of Training Programmes by Former Participants of the Training Programmes (1997); 16 pages
 - Questionnaire for Evaluating a Module on the Diagnosis and Management of Severe and Complicated Falciparum Malaria (1997); 29 pages,
 - Form for Evaluating a Training Course on Malaria and Major Tropical Diseases and Planning Their Control (1994); 11 pages
- (vi) Division of Development of Policy, Programme and Evaluation (PPE)
- Guidelines for Monitoring and Evaluating Biennial Programme Implementation (PPE/97.5); 30 pages (available also in French)
 - Conducting Policy and Programme Evaluation in WHO. Overall Guidance. Why? What? How? When (PPE/97.3); 47 pages (available also in French)

- (vii) Division of Intensified Cooperation with Countries and Peoples in Greatest Need (ICO)
 - Intensified WHO Cooperation with Countries in Greatest Need: Evaluation Criteria (1994); 4 pages
- (viii) Regional Offices (AFRO)
 - Guidelines for the Evaluation of WHO Technical Cooperation Programmes at Country Level in 1996-97; 4 pages (available also in French)
- (ix) Regional Offices (AMRO)
 - The American Region Planning, Programming, Monitoring and Evaluation System AMPES (PAHO/DAP/98.5.38); 36 pages (available also in Spanish)
 - The Logical Approach for Project Management in the Pan American Health Organization (PAHO/AD/96.01); 47 pages
- (x) Regional Offices (EURO)
 - Evaluation Guidelines. End of Biennium Evaluation. Version 1.2 (1997); 10 pages
 - Guidelines for Annual Reviews of Selected Programmes and Projects by Subgroups of the Standing Committee of the Regional Committee (ICP/GPD/15 (SCRC)); 4 pages
- (xi) Regional Offices (SEARO)
 - Guidelines for WHO Programme Evaluation Proposed to be Undertaken in 1998-99 (SEA/PDM/meet. 33/5; 23 March 1998); 5 pages
 - Protocol for WHO Country Collaborative Programmes Evaluation in Indonesia, Maldives and Nepal (1998); 12 pages
 - Evaluation of the Intercountry Research Policy and Strategy Coordination Programme (1998); 21 pages
 - Review of STD/AIDS Programme (1998); 3 pages
 - Protocol for Evaluation of the Intercountry Health Situation and Trend Assessment Programme (1997); 4 pages
 - Guidelines for Country Level Reporting (WHO Information System) (1994); 5 pages

2. INDICATORS AND MONITORING TOOLS

- (i) Action Programme for the Elimination of Leprosy (LEP)
 - Key Indicators for Monitoring the Elimination of Leprosy. Guidelines for Monitors (version 1.2, 1996); 41 pages
- (ii) Action Programme on Essential Drugs (DAP)
 - Indicators for Monitoring National Drug Policies: A Practical Manual (WHO/DAP/94.12); 216 pages
 - How to Investigate Drug Use in Health Facilities (WHO/DAP/93.1) (available also in French and Spanish)
- (iii) Health Systems Development Programme (HDP)
 - The Contemporary Use of Standards in Health Care (WHO/SHS/DHS/93.2)
- (iv) Programme on Health Technology (PHT)
 - Screening of Blood Donors, Blood Donations, and Appropriate Use of Blood; 6 pages
- (v) Division of Child Health and Development (CHD)
 - Key Indicators for Use in Integrated Management of Childhood Illness (IMCI) Monitoring and Evaluation (March 1998)
 - Milestones to Document Country Achievements in the Implementation of the Integrated Management of Childhood Illness (IMCI) Strategy (December 1997)
 - Definitions of CDD and ARI Programme Indicators CDR Interim Report (WHO/CDR/95.1); annex 2
 - Indicators for Assessing Breast-Feeding Practices (WHO/CDD/SER/91.14)
- (vi) Division of Reproductive Health (Technical Support) (RHT)
 - Reproductive Health Indicators for Global Monitoring: Report of an Interagency Technical Meeting (April 1997) (WHO/RHT/HRP/97.27); 22 pages
 - Monitoring Reproductive Health: Selecting a Short List of National and Global Indicators (WHO/RHT/HRP/97.26); 56 pages
- (vii) Division of Health Situation and Trend Assessment (HST)
 - Catalogue of Health Indicators. A Selection of Important Health Indicators Recommended by WHO Programmes (WHO/HST/SCI/96.8); 117 pages

- Workshop for the Identification of Essential Health Indicators (model)
- (viii) Regional Offices (EURO)
- WHO-IGSF Workshop on the Assessment of Productivity, Efficiency, Effectiveness and Quality of Health (EUR/ICP/CARE 95 05/MTO2); 24 pages (available also in French, German, Russian)
- (ix) Regional Offices (SEARO)
- Module on Conducting Exercise on Indicators for District Health Systems; 8 pages

3.A **PROGRESS AND EVALUATION REPORTS OF NATIONAL PROGRAMMES**

- (i) Action Programme for the Elimination of Leprosy (LEP)
 - Experience Gained with the Leprosy Elimination Monitoring Initiative; 11 pages
- (ii) Global Programme for Vaccines and Immunization (GPV)
 - Sustaining and Improving Benefits of Immunization within Zambian Health Reform (October 1997)
- (iii) Global Tuberculosis Programme (GTB)
 - National Tuberculosis Programme Review: Experience in Twelve Countries During the Period 1990-1995 (WHO/TB/96.217); 53 pages
 - Tuberculosis Control in South Africa: Joint Programme Review Conducted by a Joint Team, Department of Health and WHO (WHO/TB/96.208); 53 pages
- (iv) Health Systems Development Programme (HDP)
 - Primary Health Care and Health Sector Reform: 15 Years after Alma-Ata (WHO/ARA/97.4); 99 pages
 - Health Systems Research Does It Make a Difference? (WHO/ARA/97.5); 77 pages (WHO/SHS/HSR/92.2); 47 pages
- (v) Programme for the Prevention of Blindness and Deafness (PBD)
 - Informal Consultation on Analysis of Blindness Prevention Outcomes (WHO/PBL/98.68); 23 pages
- (vi) Special Programme of Research, Development and Research Training in Human Reproduction (HRP)
 - An Assessment of the Contraceptive Method Mix in Myanmar (WHO/HRP/TT/97.1); 82 pages
- (vii) Division of Child Health and Development (CHD)
 - CHD Interim Report 1996 (WHO/CHD/97.6)
 - CRD Interim Report 1995 (WHO/CDR/95.1)(pp.31-42, 54-58)
- (viii) Division of Control of Tropical Diseases (CTD)
 - World Malaria Situation in 1994 (1997); 20 pages

- (ix) Division of Interagency Affairs (INA)
 - World Summit for Children: 21 Health and Health-Related Goals: 1990-2000: Review of Progress at Mid-Decade and Preparations for the Year 2000 (JCHPSS/96.3/Add.1 Rev.1); 61 pages

- (x) Regional Offices (AMRO)
 - The Impact of the Expanded Program on Immunization and the Polio Eradication Initiative on Health Systems in the Americas: Final Report of the Taylor Commission (AMRO/1995-000003); 82 pages

- (xi) Regional Offices (EURO)
 - European Health Care Reforms: Analysis of Current Strategies: Summary (ICP/CARE 94 01/CN01); 41 pages (available also in French, German, Russian, Spanish)
 - The Global Programme on AIDS in the European Region 1994 and 1995 (unpublished); 10 pages (available also in Russian)

3.B PROGRESS AND EVALUATION REPORTS OF WHO PROGRAMMES

- (i) Action Programme for the Elimination of Leprosy (LEP)
 - Monitoring and Evaluation: Summary of Main Activities (1998); 6 pages
 - Status Report. 1997 Update (WHO/LEP/97.4); 27 pages
- (ii) Action Programme on Essential Drugs (DAP)
 - Report of the Biennium 1996-1997 (WHO/DAP/MAC (10)/98.4)
 - Impact of a Short Course in Pharmacotherapy for Undergraduate Medical Students. An International Multicentre Study (WHO/DAP/95.1); 19 pages
 - Comparative Analysis of National Drug Policies in 12 Countries. Second Workshop, Geneva 10-13 June 1996 (WHO/DAP/97.6); 114 pages
 - An Evaluation of WHO's Action Programme on Essential Drugs (Kochi Kyowa Printing, 1989)
- (iii) Global Programme for Vaccines and Immunization (GPV)
 - Programme Report 1997 (WHO/GPV/98.01); 86 pages
- (iv) Global Tuberculosis Programme (GTB)
 - Global Tuberculosis Control: WHO Report 1997 (WHO/TB/97.225); 149 pages
- (v) Programme of Food Safety and Food Aid (FSF)
 - Summary of Evaluations Performed by the Joint FAO/WHO Expert Committee on Food Additives (JECFA): 1956-1993 (first through forty-first meetings) (revision 1, 1996)
- (vi) Programme on Substance Abuse (PSA)
 - Report on the 1997 Programme Activities (WHO/MSA/PSA/98.1); 45 pages
- (vii) Special Programme for Research and Training in Tropical Diseases (TDR)
 - Thirteenth Programme Report: Progress 1995-96 (ISBN no. 9241561874)
- (viii) Special Programme of Research, Development and Research Training in Human Reproduction (HRP)
 - Annual Technical Report 1996 (WHO/HRP/ATR/96/97); 246 pages

- (ix) Office of Global and Integrated Environmental Health (EHG)
 - Geenet Progress Report: 1996: Current Activities of the Global Environmental Epidemiology Network (WHO/EHG/96.21); 20 pages
- (x) Office of HIV/AIDS and Sexually Transmitted Diseases (ASD)
 - Taso Uganda The Inside Story Participatory Evaluation of HIV/AIDS Counselling, Medical and Social Services 1993-1994 (WHO/GPA/TCO/HCS/95.1); 88 pages
- (xi) Office of World Health Reporting (WHR)
 - Evaluation of Impact of the First Two Issues of the World Health Report (November 1996); 4 pages
- (xii) Division of Child Health and Development (CHD)
 - CHD 1996-1997 Report (WHO/CHD/98.5)
- (xiii) Division of Control of Tropical Diseases (CTD)
 - Progress Report 1997 (CTD/PR/98.5); 201 pages
 - Progress Report 1996 (CTD/PR/97.1); 147 pages
 - The Onchocerciasis Control Programme in West Africa An Example of Effective Public Health Management (1994) (ISBN no. 9241561688); 107 pages (available also in French)
- (xiv) Division of Emergency and Humanitarian Action (EHA)
 - 1996 Activities (WHO/EHA/97.1); 50 pages
- (xv) Division of Health Promotion, Education and Communication (HPR)
 - Strengthening WHO's Capacity to Promote Health Through Schools: Accomplishments in Support of the WHO Working Group on School Health 1995-1998 (WHO/HPR/HEP) (unpublished, 1998); 17 pages
 - Five Year Report of Activities and Accomplishments Relating to School Health Promotion (WHO/HPR/HEP)(unpublished, 1997)
 - Creating Health Promoting Schools in Rural China – A Project Started from Deworming (FCDC & WHO/HPR/HEP) (unpublished, 1997); 20 pages
- (xvi) Division of Intensified Cooperation with Countries and Peoples in Greatest Need (ICO)
 - Intensified WHO Cooperation: Empirical Analysis and Lessons Learned from Technical Cooperation with the Poorest Countries (WHO/IWC/97.2) (available also in French); 20 pages

- IWC Evaluation in Zambia (June 1994); 44 pages + annexes
 - IWC Evaluation in Cambodia (June 1995); 16 pages + annexes
- (xvii) Division of Operational Support in Environmental Health (EOS)
- WHO Healthy Cities a Programme Framework. A Review of the Operation and Future Development (WHO/EOS/95.11); 20 pages
- (xviii) Division of Reproductive Health (Technical Support) (RHT)
- Progress Report 1996: Interim Progress Report of the Biennium 1996-1997 (WHO/FRH/RHT/97.6); 35 pages
 - Maternal Health and Safe Motherhood Programme: Progress Report: 1993-1995 (WHO/FRH/MSM/96.14); 55 pages
- (xix) Family and Reproductive Health (FRH)
- Adolescent Health and Development Programme: Progress Report June 1997 (WHO/FRH/ADH/97.15); 18 pages
 - Women's Health and Development Programme: Progress Report: June 1997 (WHO/FRH/WDH/97.11); 42 pages
- (xx) Regional Offices (EURO)
- Pharmacists Helping Smokers to Quit: Evaluation Report (EUR/ICP/LVNG 03 03 04); 61 pages + appendices
- (xxi) Regional Offices (SEARO)
- Evaluation Reports of WHO Collaborative Programmes in Bhutan, Myanmar and Thailand
 - Evaluation Reports of Four Regional Programmes: Primary Health Care, Essential Drugs, Expanded Programme on Immunization and Malaria (1997)
 - Evaluation of the First Round of Package Study Tour in Primary Health Care at District Level: Report of a Consultative Meeting, New Delhi, 18-19 December 1995 (SEA/HSD/196); 13 pages