

WINGS™ Request Management Systems

Version 2.1

Pegasus Software, Inc.



Patron Guide



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Introduction

Welcome to the WINGS™ Request Management System! With the WINGS system you will be able to enter, view, and cancel your interlibrary loan requests from the convenience of any web browser.

In this guide you will learn how to:

- ⌘ log on
- ⌘ enter several types of requests
- ⌘ import citation information from an online utility
- ⌘ view your requests
- ⌘ cancel your requests

NOTE: All the screens pictured in this guide are generic WINGS screens; your library has very likely customized the screens to an institution-specific appearance. The underlying functions remain the same.

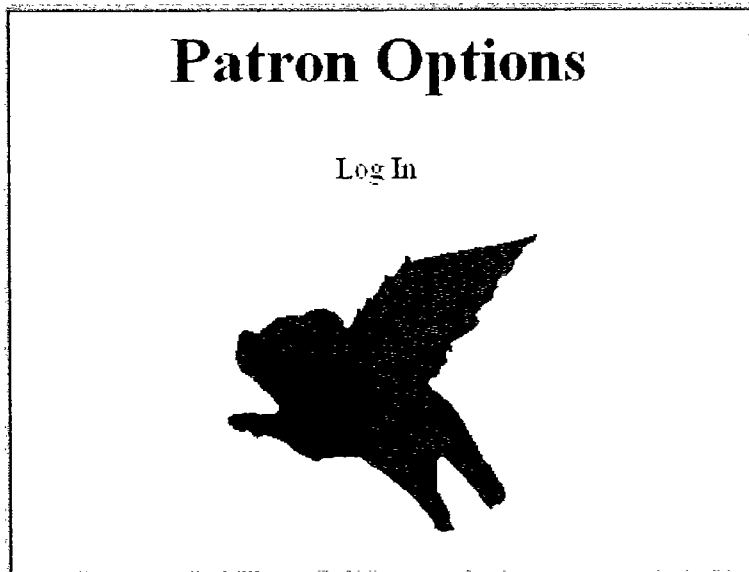
Logging In

First type the URL your library has assigned to the WINGS system into the location window of your web browser. This will bring you to the main screen.

It is also possible that your library has set up a link between your library's web-based catalog and the WINGS system. If so, you will most often arrive in the WINGS system with your request fields already filled in with information from the library's catalog. The following instructions assume that you are entering the WINGS system directly, with no information being pulled in from a catalog.



Click Log In. This will bring you to the login screen.



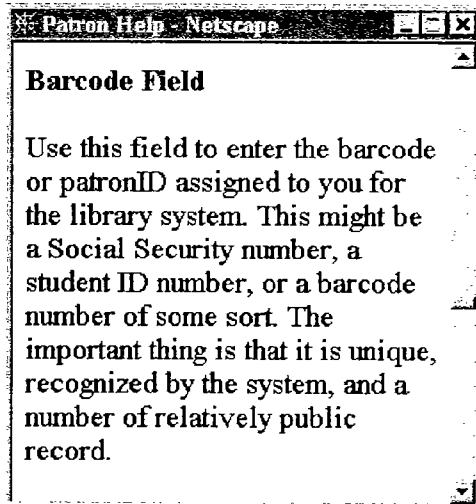
You will be asked to enter either your username or barcode. A pass phrase is required. Your library will provide you with this information. If you wish to leave specific contact information for any request, such as an alternate email address or work phone number, enter it in the fields provided. Click Continue.

Patron - Login		
[Log Out] [?]		
Enter EITHER Barcode or Username. Enter Pass Phrase.		
Your Username: <input type="text"/>	OR	Your Barcode: <input type="text"/>
AND		
Your Pass Phrase: <input type="text"/>		
(OPTIONAL) You May Enter Phone and Email Contacts Specific To This Request		
Your E-mail Address: <input type="text"/>		
Your Phone Number: <input type="text"/>		
<input type="button" value="Continue"/> <input type="button" value="Clear All"/>		

NOTE: Throughout the interface, you will see buttons labeled ?. These are help buttons. Clicking on one produces a separate browser window containing help for the current task. The screen pictured below is a sample help screen; your library may have different help instructions. Make sure to close the help windows when you are done with them, or else



they will get hidden behind your other browser window. Then the next time you click a help button, the help will appear in the hidden help window and it may be hard to find.





Entering Requests

When your library doesn't have the book or document you are looking for, you will want to take advantage of the library's Interlibrary Loan service. This section will guide you through entering an ILL request into the WINGS system.

From the next screen you will choose which type of request to enter. There are five basic types of requests.

1. **Borrowing Requests** – borrowing a returnable item from another library. This is the most common ILL request. Example: you want to check out *The Mother Tongue* by Bill Bryson, but your library has lent all its copies out. Another library has an available copy, so you decide to ask your library to borrow it from the other library for you.
2. **Purchase Requests** – suggesting that your own library purchase something to add to their collection. Example: your library does not own a copy of *The Mother Tongue* by Bill Bryson. You think they should purchase it because it is such an interesting book that surely other patrons would benefit from being able to check it out locally.
3. **Document Delivery Requests** – buying a non-returnable item from a document supplier. Example: you wish to purchase a copy of a critical essay on Bill Bryson's *The Mother Tongue* which appeared recently in a scholarly journal.
4. **Photocopy Requests** – requesting a photocopy of an item. Example: you would like a photocopy of a book review of Bill Bryson's *The Mother Tongue* that appeared in a recent issue of a news magazine.
5. **Information/Subject Requests** – asking a question or requesting information on a certain subject. Example: you want some general information about the history of the English language.



View Your Existing Requests: [View My Requests](#)

Create A New Request

Request Type	Description
Borrow	Borrow Something
Purchase	Suggest Something for the Library to Add to the Collection
Document Delivery	Request Something from a Document Supplier
Photocopy	Request a Photocopy of Something
Information/Subject	Ask a Question or Request Information on a Subject
Import	Import citations saved while searching an on-line catalog or database

NOTE: Your library may not offer all the types of requests described in this guide, nor may the requests appear the same on the screen.



Borrowing Requests

To enter a borrowing request, click Borrow.

Enter as much information as you know about the item you are requesting. At the bottom of the page, enter the conditions of the request (where you want to pick it up, how much you want to spend, etc.). Click Submit Request.

Patron - New Borrow Request	
[Log Out] [Top of Requests] ?	
Basic Information	
Required field - TITLE:	Mother Tongue, The
Author:	Bryson, Bill
Publisher:	
Date Published:	
Volume Name/Number:	
Call Number:	
Standard Numbers	ISBN: <input type="text"/> ISSN: <input type="text"/> LOC <input type="text"/> <input type="text"/> RLIN <input type="text"/> <input type="text"/> OCLC <input type="text"/> <input type="text"/>
Conditions	Physical format: <input type="text" value="Book"/> Language: <input type="text" value="English"/> Need by: <input type="text" value="Three Weeks"/> Maximum cost: <input type="text" value="\$2.50"/> Pickup location: <input type="text" value="Main Library"/>
Helpful Information	
Suggest it be borrowed from:	<input type="text"/>
Other information that might help locate this piece (edition, series, etc.):	
<input type="text" value="I would like the hardcover edition, if at all possible."/>	
<input type="button" value="Submit Request"/> <input type="button" value="Clear All"/> [Log Out] [Top of Requests]	



Here you are given the chance to confirm or change the information you have entered. If you need to make changes, use your browser's Back button. When you are sure that all the information is correct, click OK – Submit Request at the bottom of the screen.

If Changes Are Needed, Go Back To the Appropriate Screen (Press Browser BACK Button)

Information About You	Conditions About the Request
Your Username: becky	Type of request: Borrow
Your Barcode:	Maximum wait: 21 days
Your E-mail:	Maximum cost: \$ 2.50
Your phone:	Pickup location: Main Library

Basic Information	Material Conditions
Title: Mother Tongue, The	Format: Book
Author: Bryson, Bill	Language: eng
Publisher:	
Publication date:	Standard Numbers
Volume:	ISBN:
Call Number:	ISSN:
	LOC:
Helpful information	RLIN:
Borrow from:	OCLC:
Notes: I would like the hardcover edition, if at all possible.	

Now you are given confirmation that your request has been successfully entered into the database. You will see the title, pickup location, and additional information about your request. If you wish to enter more requests, click Create Another Request; otherwise click Log Out.

Successfully created request 30249 for Bogar, Becky

Article Title Larger Title	State / Status	Date Created	Need By	Requested Pickup At
Mother Tongue, The	Being Evaluated	2000-07-19	2000-08-09	Main



Purchase Requests

To suggest that the library add a book or other publication to their collection, follow the steps in the “Logging In” section of this guide to get to the “Select Type of Request” screen. Click Purchase.

Enter as much information as you know, along with any notes that may help the librarian find the item. Click Submit Request.

Patron - Suggest the Library Add Something to the Collection	
[Log Out] [Top of Requests] ?	
<hr/>	
Basic Information	
Required - TITLE:	Mother Tongue, The
Author:	Bryson, Bill
Publisher:	
Date Published:	
Standard Numbers	ISBN: <input type="text"/> ISSN: <input type="text"/>
	LOC <input type="text"/>
	RLIN <input type="text"/>
	OCLC <input type="text"/>
<hr/>	
Material Conditions:	Physical format: <input type="text" value="Book"/> Language: <input type="text" value="English"/>
Other information useful in locating this piece (edition, series, etc.):	
try amazon.com	
<input type="button" value="Submit Request"/> <input type="button" value="Clear All"/>	



Confirm that the information is correct. If you need to make changes, use your browser's Back button. When you are sure all the information is correct, click OK – Submit Request.

Patron – Confirm Purchase Request

Your request will be forwarded to the Acquisitions Department for consideration.

If Changes Are Needed, Go Back To the Appropriate Screen

<p>Information About You:</p> <p>Your Username: becky</p> <p>Your Barcode:</p> <p>Your E-Mail:</p> <p>Your Phone:</p>	<p>Conditions About the Request:</p> <p>Type of request: Buy</p>
<p>Basic Information:</p> <p>Title: Mother Tongue. The</p> <p>Author: Bryson, Bill</p> <p>Publisher:</p> <p>Date of Publication:</p> <p>Helpful notes: ty amazon.com</p>	<p>Material Conditions:</p> <p>Format: Book</p> <p>Language: eng</p>
	<p>Standard Numbers:</p> <p>ISBN:</p> <p>ISSN:</p> <p>LOC :</p> <p>RLIN :</p> <p>OCLC :</p>

Now you will be given confirmation that your request has been successfully entered into the database. You will see the title, date created, and additional information about your request. If you wish to enter more requests, click Create Another Request; otherwise click Log Out.

Successfully created request 30250 for Bogar, Becky

Article Title	Larger Title	State	Status	Date Created	Need By	Requested Pickup At
	Mother Tongue. The		Being Evaluated	2000-07-19	2000-07-26	Main



Document Delivery Requests

To request an item from a document supplier, follow the directions in the “Logging In” section of this guide to get to the “Select Type of Request” screen. Click Document Delivery.

Enter all the information you know about the item you are requesting. Specify the conditions of your request and click Submit Request.

Patron - Document Delivery Request	
[Log Out] [Top of Requests] ?	
Basic Information	
Article Title:	English Explained: The Mother Tongue
Article Author:	Smart, Guy
Required - TITLE OF MAIN WORK:	Journal of Scholarly Things
Publisher:	
Publication Date:	
Volume:Issue Name:Number:	June 1998
Pages:	
Call Number:Order Number:	
Standard Numbers	
ISBN:	ISSN:
LOC	
RLIN	
OCLC	
Conditions	
Physical format:	photocopy
Language:	English
Need by:	Four Days
Maximum cost:	\$5.00
Pickup location:	Main Library
Helpful Information	
Suggest that it be obtained from:	
Other information that might help locate this piece (edition, etc.):	
I saw this issue at the university last month.	
<input type="button" value="Submit Request"/> <input type="button" value="Clear All"/> [Log Out] [Top of Requests]	



Confirm that all the information is correct. If you need to make changes, use your browser's Back button. When all information is correct, click OK – Submit Request.

If Changes Are Needed, Go Back To the Appropriate Screen (Use Your Browser's BACK Button)

<p>Information About You: Your Username: becky Your Barcode: Your E-mail: Your Phone:</p>	<p>Conditions About the Request: Type of request: Document delivery Maximum wait: 4 days Maximum cost: \$ 5.00 Pickup Location: Main Library</p>
<p>Basic Information: Article Title: <i>English Explained: The Mother Tongue</i> Article Author: Smart, Guy Title of Main Work: <i>Journal of Scholarly Things</i> Publisher: Publication Date: Volume: June 1998 Pages: Call Number/Order Number:</p>	<p>Material Conditions: Format: photocopy Language: eng</p> <p>Standard Numbers: ISBN: ISSN: LOC: RLIN: OCLC:</p>
<p>Helpful Information: Suggested Supplier: Helpful notes: I saw this issue at the university last month.</p>	
<p><input type="button" value="OK- Submit Request"/> <input type="button" value="[Log Out]"/> <input type="button" value="[Top of Requests]"/></p>	

You will be given confirmation that your request has been successfully entered into the database. You will see the title, pickup location, and additional information about your request. If you wish to enter more requests, click Create Another Request; otherwise click Log Out.

Successfully created request 30251 for Bogar, Becky

Article Title	Larger Title	State / Status	Date Created	Need By	Requested Pickup At
<i>English Explained: The Mother Tongue</i>	<i>Journal of Scholarly Things</i>	Being Evaluated	2000-07-19	2000-07-23	Main



Photocopy Requests

To request a photocopy, follow the instructions in the “Logging In” section of this guide to get to the “Select Type of Request” screen. Click Photocopy.

View Your Existing Requests: View My Requests	
Create A New Request	
Request Type	Description
Borrow	Borrow Something
Purchase	Suggest Something for the Library to Add to the Collection
Document Delivery	Request Something from a Document Supplier
Photocopy	Request a Photocopy of Something
Information/Subject	Ask a Question or Request Information on a Subject
Import	Import citations saved while searching an on-line catalog or database



Enter as much information as you know about the item you are requesting.

Patron - Photocopy Request

[\[Log Out \]](#)
 [\[Top of Requests \]](#)
 [?](#)

Basic Information

Article Title:

Article Author:

Required - TITLE OF MAIN WORK:

Publisher:

Publication Date:

Volume/Issue Name/Number:

Pages:

Call Number:

Scroll down and specify the conditions of your request.

Standard Numbers ISBN: ISSN:

LOC

RLIN

OCLC

Conditions Physical format: Language:

Need by: Maximum cost:

Pickup location:

Helpful Information

Suggested Supplier:

Helpful Notes: other information useful in locating this article:



Scroll down and read the copyright restrictions. Choose whether you are willing to comply with them, and click **Submit Request**. If you do not choose to comply, your library may deny you the privilege to request a photocopy.

Copyright Restrictions	
NOTICE	
WARNING CONCERNING COPYRIGHT RESTRICTIONS	
The copyright law of the United States (Title 17, United States Code) governs the making of photocopies or other reproductions of copyrighted material.	
Under certain conditions specified in the law, libraries and archives are authorized to furnish a photocopy or other reproduction. One of these specified conditions is that the photocopy or reproduction is not to be "used for any purpose other than private study, scholarship, or research." If a user makes a request for, or later uses, a photocopy or reproduction for purposes in excess of "fair use," that user may be liable for copyright infringement.	
This institution reserves the right to refuse to accept a copying order if, in its judgment, fulfillment of the order would involve violation of copyright law.	
I acknowledge that certain copyright restrictions exist. I agree to pay applicable copyright fees.	
<input checked="" type="radio"/> Yes <input type="radio"/> No	
<input type="button" value="Submit Request"/>	<input type="button" value="Clear All"/> <input type="button" value="[Log Out]"/> <input type="button" value="[Top of Requests]"/>



Confirm that all the information is correct. If you need to make changes, use your browser's Back button. When all the information is correct, click OK – Submit Request.

If Changes Are Needed, Go Back To the Appropriate Screen (Use Your Browser's BACK Button)

Information About You:	Conditions About the Request:
Your username: becky	Type of request: Photocopy
Your Barcode:	Maximum wait: 14 days
Your E-mail:	Maximum cost: \$ 5.00
Your Phone:	Pickup location: Main Library

Basic Information:	Material Conditions:
Article Title: <i>English Lessons</i>	Format: photocopy
Article Author: Olson, Jimmy	Language: eng
Title of Main Work: Weekly News	
Publisher:	Standard Numbers:
Publication Date:	ISBN:
Volume: April 25, 1996	ISSN:
Pages: 54-61	LOC:
Call Number/Order Number:	RLIN:
	OCLC:

Helpful Information:

Suggested Supplier: north branch

Helpful notes:

OK- Submit Request [Log Out] [Top of Requests]

You will be given confirmation that your request has been successfully entered into the database. You will see the title, pickup location, and additional information about your request. If you wish to enter more requests, click Create Another Request; otherwise click Log Out.

Successfully created request 30252 for Bogar, Becky

Article Title	Larger Title	State / Status	Date Created	Need By	Requested Pickup At
<i>English Lessons</i>	Weekly News	Being Evaluated	2000-07-19	2000-08-02	Main

Create Another Request [Log Out]



Information/Subject Requests

To ask a question or request information on a subject, follow the instructions in the “Logging In” section of this guide to get to the “Select Type of Request” screen. Click Information/Subject.

View Your Existing Requests:

Create A New Request

Request Type	Description
<input type="button" value="Borrow"/>	Borrow Something
<input type="button" value="Purchase"/>	Suggest Something for the Library to Add to the Collection
<input type="button" value="Document Delivery"/>	Request Something from a Document Supplier
<input type="button" value="Photocopy"/>	Request a Photocopy of Something
<input type="button" value="Information/Subject"/>	Ask a Question or Request Information on a Subject
<input type="button" value="Import"/>	Import citations saved while searching an on-line catalog or database

Specify how long you can wait for an answer. Type in your question and click Submit Question.

Patron - Question-Subject Request

How Long Can You Wait For an Answer?

Your Question/Subject Request:

During approximately what timeframe was Middle English spoken?



Confirm that all the information is correct. If you need to make changes, use your browser's Back button. When all the information is correct, click OK – Submit Request.

Patron - Confirm Information Request	
<input type="button" value="OK - Submit Request"/>	<input type="button" value="[Log Out]"/> <input type="button" value="[Top of Requests]"/>
<p>If changes are needed, go back to the appropriate screen.</p> <p>Information About You</p> <p>Your Username: becky Your Barcode: Your E-mail: Your Phone:</p> <p>Conditions For Your Request</p> <p>Type of request: Information Maximum wait: 7 days</p> <p>Your Question</p> <p>Your question: During approximately what timeframe was Middle English spoken?</p>	

You will be given confirmation that your request has been successfully entered into the database. You will not see a title in the confirmation screen because there is no title for an information request. If you wish to enter more requests, click Create Another Request; otherwise click Log Out.

Successfully created request 30253 for Bogar, Becky					
Article Title	Larger Title	State / Status	Date Created	Need By	Requested Pickup At
		Being Evaluated	2000-07-19	2000-07-26	Main



Importing Requests

The WINGS system allows you to search utilities such as ProCite, WebSPIRS, etc., and import the results of your search.

Follow the instructions in the “Logging In” section of this guide to get to the “Select Type of Request” screen. Click Import.

View Your Existing Requests: View My Requests	
Create A New Request	
Request Type	Description
Borrow	Borrow Something
Purchase	Suggest Something for the Library to Add to the Collection
Document Delivery	Request Something from a Document Supplier
Photocopy	Request a Photocopy of Something
Information/Subject	Ask a Question or Request Information on a Subject
Import	Import citations saved while searching an on-line catalog or database



This next screen will ask you to browse to where you saved the citations from the online catalog or database. You will also need to identify in what format you saved the citations. Specify the conditions of your request.

Patron - Import Citations - Conditions	
[Log Out] [Top of Requests] ?	
Enter the name of the file containing the citation(s). Note that the file name should end with ".txt".	D:\temp\webspirls\download.txt Browse...
In what format are your citations saved?	WebSPIRS
What type of service do you want?	Photocopy
How long will you wait for this?	One Week
What is the most you will pay for this?	\$5.00
Where would you like to pick this up?	Main Library

Scroll down and read the copyright restrictions. Choose whether you would like to comply with them, and click Create Requests. If you do not choose to comply, your library may deny you the right to request a photocopy.

Copyright Restrictions	
NOTICE	
WARNING CONCERNING COPYRIGHT RESTRICTIONS	
<p>The copyright law of the United States (Title 17, United States Code) governs the making of photocopies or other reproductions of copyrighted material.</p> <p>Under certain conditions specified in the law, libraries and archives are authorized to furnish a photocopy or other reproduction. One of these specified conditions is that the photocopy or reproduction is not to be "used for any purpose other than private study, scholarship, or research." If a user makes a request for, or later uses, a photocopy or reproduction for purposes in excess of "fair use," that user may be liable for copyright infringement.</p> <p>This institution reserves the right to refuse to accept a copying order if, in its judgment, fulfillment of the order would involve violation of copyright law.</p>	
<p>I acknowledge that certain copyright restrictions exist. I agree to pay applicable copyright fees.</p> <p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>	
<p>Create Requests Clear All [Log Out] [Top of Requests]</p>	

Your citations will be imported into the WINGS system to await staff action.



Viewing your Requests

Once you have entered a request, chances are you will want to check up on its progress. Rather than calling up the library, you can do this by viewing a list of your requests in the WINGS system. This section will guide you through that process.

From the main screen, click Log In. Log in by entering either your username or barcode. Your pass phrase is required.

Patron - Login	
[Log Out] [?]	
Enter EITHER Barcode or Username. Enter Pass Phrase.	
Your Username: <input type="text"/>	OR <input type="text"/>
AND	
Your Pass Phrase: <input type="text"/>	
(OPTIONAL) You May Enter Phone and Email Contacts Specific To This Request	
Your E-mail Address: <input type="text"/>	
Your Phone Number: <input type="text"/>	
<input type="button" value="Continue"/> <input type="button" value="Clear All"/>	



On the following screen, click on the View My Requests button at the top of the screen.

View Your Existing Requests: View My Requests	
Create A New Request	
Request Type	Description
Borrow	Borrow Something
Purchase	Suggest Something for the Library to Add to the Collection
Document Delivery	Request Something from a Document Supplier
Photocopy	Request a Photocopy of Something
Information/Subject	Ask a Question or Request Information on a Subject
Import	Import citations saved while searching an on-line catalog or database



Here you will see the list of your requests. The following things may or may not be displayed on the screen, depending on your library:

- ⌘ ID – the number assigned to your request by your library.
- ⌘ Article Title – the title of the article you requested.
- ⌘ Title – the title of the book you requested, or the title of the journal from which your article was taken. Information requests do not have titles, and therefore the title field on an information request will be blank; the text of your question will appear in the Notes field.
- ⌘ State – the status of your request. The states your requests can be in are as follow:
 - ◆ Being Evaluated – your request is being evaluated by the WINGS system.
 - ◆ Being Reviewed – your request is being reviewed by the staff.
 - ◆ Awaiting Reply – your request has been sent to a lending library and your library is waiting for an answer.
 - ◆ Expected – the lending library has indicated that they will send the item you requested.
 - ◆ Has Been Sent – the lending library has sent the item.
 - ◆ Cancelled – either you or a library staff member has cancelled the request.
 - ◆ Closed – the request has come to the end of its life cycle. This means you have returned it to your library which in turn has returned it to the lending library, or in the case of a non-returnable request such as a photocopy, you have received the item.
 - ◆ Rejected – your request has been rejected.
- ⌘ Pickup Location – the location you specified for pickup of the item.
- ⌘ Notes – These are any notes you may have entered in the “helpful notes” field when you were creating your request. This is also where the text of the information requests is displayed.
- ⌘ Ship Date – If the item has already been sent, this date tells you when it shipped.
- ⌘ Reason Not Filled – time of shipment for items that have already been shipped.



[\[Return to Enter Requests \]](#) [\[Log Out \]](#) [?](#)

To cancel one or more requests, click on the checkbox for the selected request(s) and press the Cancel button at the bottom of the screen.

Sort Field: Request ID, State, Article Title, Title

Order: Ascending, Descending

Refresh: Refresh

PATRON - Most Recent 5 Weeks Of Requests for Bogar, Becky

Cancel	Request ID	Article Title	Title	State Status	Pickup At	Notes	Slipped	Reason Not Filled
<input type="checkbox"/>	30066		Sound and the Fury, The	Rejected 1 (Terminal)	Main			other
<input type="checkbox"/>	30073	<i>Before the Board: Nearly All Public Schools Are Online.</i>	American-School-Board-Journal, v.187 no.4 Apr 2000 p.16,18	Rejected 1 (Terminal)	Main			other
<input type="checkbox"/>	30074	<i>Get Big or Get Out.</i>	American-Journalism-Review, v.22 no.2 Mar 2000 p.22-29	Rejected 1 (Terminal)	Main			other
<input type="checkbox"/>	30075	<i>E-Wire: U.S. Kids Are Media Junkies.</i>	Electronic-School; Mar 2000 p.8-9,12	Rejected 1 (Terminal)	Main			other
<input type="checkbox"/>	30083		Winne the Pooh	Being Reviewed	Main			
<input type="checkbox"/>	30244			Being Evaluated	Main			
<input type="checkbox"/>	30152	<i>Electric Utilities Top Large End-Users of Gas in 1984.</i>	International-Gas-Technology-Highlights; v.16 no.2 27 Jan 1986	Awaiting Reply	Main			
<input type="checkbox"/>	30156	<i>Prodigal Sun 2.</i>	Mother-Jones; v.25 no.2 Mar-Apr 2000 p.64-69	Awaiting Reply	Main			

[\[Return to Enter Requests \]](#) [\[Log Out \]](#) [Cancel Selected Requests](#)



Canceling your Requests

If you have made a request through the WINGS system and you later find it is no longer necessary, you can cancel your request. Cancellations can be made from the WINGS system as you view the list of your requests.

While viewing your requests, you will see checkboxes on the left side of the screen. Click the box next to the request(s) you wish to cancel. Scroll to the bottom of the screen and click Cancel Selected Requests to cancel the requests you have checked off.

<input type="checkbox"/>	30244			Being Evaluated	Main			
<input type="checkbox"/>	30152	<i>Electric Utilities Top Large End-Users of Gas in 1984.</i>	<i>International Gas Technology Highlights; v.16 no.2 27 Jan 1986</i>	Awaiting Reply	Main			
<input checked="" type="checkbox"/>	30156	<i>Prodigal Sun 2.</i>	<i>Mother-Jones; v.25 no.2 Mar-Apr 2000 p.64-69</i>	Awaiting Reply	Main			

[Return to Enter Requests] [Log Out]

You will be brought to a confirmation screen notifying you that your requests have been successfully canceled.

Patron - Cancel Request(s)			
Successfully canceled request(s) 30156			
Article Title	Title	Request ID	Action
<i>Prodigal Sun 2.</i>	<i>Mother-Jones; v.25 no.2 Mar-Apr 2000 p.64-69</i>	30156	Request canceled

[Log Out]

NOTE: Your library may not offer the option of canceling your requests. Also, you may not be allowed to cancel requests that have reached a certain state, such as after the item has already been shipped from the lending institution. These requests that can no longer be canceled do not have a checkbox next to them.

To return to the main screen, click Top of Requests.



Comments and Suggestions

Please send all comments on this documentation to:

Pegasus Software, Inc.
65 Charleston Square
Saint Charles, MO 63304

or email docs@pegasus.com